

Use **blue/black PEN** or **PENCIL** only, preferably **2B**.      Shade circles like this: ●  
Not like this: ○ ⊗

## INTRODUCTION

The University of Western Sydney has a strong commitment to working in partnership with the many communities that make up Greater Western Sydney (GWS). The university is eager to get feedback from key GWS groups, organisations and individuals on its current approaches to community engagement. With this in mind we are asking key members of the GWS community to rate our engagement strategies on both their **importance** to you and our **current performance** in delivering them.

For each item, please fill in the box which best describes your rating of its importance and current performance. If you are unable to comment on the performance of a particular area please fill in the not applicable (N/A) circle.

At the end of survey there is an opportunity to provide comments on the best aspects of the university's current contribution to Greater Western Sydney region and three ways the university could improve its work with the GWS region. There is also room to identify a key project you would like to explore further with us. The results will be available on the University's Office of Planning and Quality website and any key areas you suggest for follow up will be considered. All responses to the survey are totally confidential and will not be referred to by individual respondents.

If you wish to discuss any aspect of the survey, please contact Mahsood Shah on (02) 9678 7454 or email m.shah@uws.edu.au

## Section A - ABOUT YOURSELF

1. Which of the following best describes your organisation/group?

- |   |  |
|---|--|
| <input type="radio"/> Business                              | <input type="radio"/> Industry group       |
| <input type="radio"/> Community Organisation                | <input type="radio"/> Not for profit group |
| <input type="radio"/> Cultural Group                        | <input type="radio"/> Local council        |
| <input type="radio"/> Educational body (TAFE, schools etc.) | <input type="radio"/> Professional body    |
| <input type="radio"/> Government department/agency          |  |

If other, please specify:

2. Please identify the UWS campus closest to your organisation / group.

- |                                    |                                  |
|------------------------------------|----------------------------------|
| <input type="radio"/> Bankstown    | <input type="radio"/> Hawkesbury |
| <input type="radio"/> Blacktown    | <input type="radio"/> Parramatta |
| <input type="radio"/> Campbelltown | <input type="radio"/> Penrith    |

3. What geographic areas does your organisation/group serve?

- Greater Western Sydney     Other areas of Sydney     Other areas of NSW

4. Your level of contact with UWS over the past two years.

- Very Low     High
- Low     Very High
- Medium

5. Please select your main area of contact with UWS.

- Co-operative Education Programs
- Students doing practicum
- Site visits by students
- Guest practitioners as part of the UWS course
- Industry based research

If other, please specify:

**Section B - ACCESSING UWS**

The following items seek your views on the importance and current performance of various ways UWS resources can be accessed. For each item please fill in the circle which best describes your rating on both importance and performance. If you are unable to comment on the performance of a particular item please mark not applicable N/A.

IMPORTANCE			ITEMS	CURRENT PERFORMANCE			N/A
Not Important	Moderately Important	Essential		Low	Medium	High	NA
			<b>6. The University of Western Sydney:</b>				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Provides a highly visible and easily accessed point of contact for organisations/groups/individual like yours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Uses its Campus Provost as a key link between each UWS campus and its surrounding community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Provides expert advice on key regional issues important to your organisation/group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Uses its economic and political significance in GWS to promote improvements in the region's facilities, infrastructure & institutions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Uses University Advisory Panels and similar groups to share knowledge, resources and ideas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Provides useful assistance to small and medium enterprises in Greater Western Sydney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Makes available its facilities to the surrounding communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Promotes cultural and sporting contacts between its campuses and their local communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**WORKING IN PARTNERSHIP & PROVIDING ASSISTANCE TO GWS**

The following items seek your views on the importance and current performance of a range of ways in which UWS works in partnership with Greater Western Sydney organisations and groups. If you are unable to comment on the performance of a particular item please mark not applicable N/A.

IMPORTANCE			ITEMS	CURRENT PERFORMANCE			N/A
Not Important	Moderately Important	Essential		Low	Medium	High	NA
			<b>7. In providing assistance to the GWS region the University of Western Sydney:</b>				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Is responsive to your organisation's/group's/individuals key development needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Gives organisations/groups like yours access to knowledge which is relevant and up to date	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Successfully leads and coordinates regional partnerships & alliances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Actively participates in regional governance bodies and groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Effectively uses regional leaders and experts as adjunct staff to the University	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Effectively uses the UWS Regional Council to promote systematic links between Greater Western Sydney and the University	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**RUNNING CONFERENCES AND FORUMS ON GWS ISSUES**

The following items seek your views on the importance and current performance of Conferences & Forums which UWS sponsors on Greater Western Sydney issues. If you are unable to comment on the performance of a particular item please mark not applicable N/A.

IMPORTANCE			ITEMS	CURRENT PERFORMANCE			N/A
Not Important	Moderately Important	Essential		Low	Medium	High	NA
			<b>8. The University of Western Sydney:</b>				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Uses its Whitlam Institute as a forum on Greater Western Sydney issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Hosts conferences on issues of importance to Greater Western Sydney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Holds regular forums for Greater Western Sydney leaders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Contributes positively to public debate on key Greater Western Sydney issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The following items seek your views on the importance and current performance of UWS using Greater Western Sydney as a site or source for Learning. If you are unable to comment on the performance of a particular item please mark not applicable N/A.

IMPORTANCE					ITEMS	CURRENT PERFORMANCE			N/A
Not Important	Moderately Important	Essential	Low	Medium		High	N/A		
					<b>9. The University of Western Sydney:</b>				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Invites your organisation/group to provide input on what will make the UWS curriculum relevant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Provides students who deliver practical assistance with your projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Uses your organisation/group as a place for UWS students to learn about real world practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Offers continuing education courses specific to your organisation's/group's needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Builds partnerships to help UWS students to learn more about the region's many communities and groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Incorporates community service subjects into its academic programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Provides students with opportunities to develop entrepreneurial skills in collaboration with Greater Western Sydney businesses and other organisations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Uses people from your organisation/group as adjunct or guest lecturers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Involves your organisation/group in assessing student learning outcomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**RESEARCH & DEVELOPMENT FOR GREATER WESTERN SYDNEY**

The following items seek your views on the importance and current performance of UWS Research and Development with Greater Western Sydney. If you are unable to comment on the performance of a particular item please mark not applicable N/A.

IMPORTANCE					ITEMS	CURRENT PERFORMANCE			N/A
Not Important	Moderately Important	Essential	Low	Medium		High	N/A		
					<b>10. The University of Western Sydney:</b>				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Works with your organisation/group to identify key regional development priorities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Makes your organisation/group aware of its key research strengths and interests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Helps your organisation/group with any specific research needs you have	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Allocates helpful research students to your organisation's/group's projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Develops collaborative research around key priorities for Greater Western Sydney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Has demonstrable research outcomes that benefits your organisation/group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Overall - How satisfied are you with your relationship with UWS so far?

- Very Satisfied    Satisfied    Neutral    Dissatisfied    Very Dissatisfied

12. Please identify the best aspects of the University's current engagement with you and your organisation/group?

13. Please identify three ways the University could improve its engagement with you and your organisation/group?

14. Please identify one key project/area of collaboration which you would like to pursue further with the University?

15. If you would like the University to discuss the above project, please provide your contact details

Name:	<input type="text"/>
Organisation:	<input type="text"/>
Postal address:	<input type="text"/>
Email:	<input type="text"/>
Phone:	<input type="text"/>

16. Please outline any issues not already covered which are important to you or your organisation?

**Please return your completed confidential questionnaire by using the enclosed postage paid envelope.**

**Thank you for your time and cooperation**